



# STAY CONNECTED



## GENERAL INFORMATION

Duval County has three types of evacuation shelters that may be opened during a disaster:

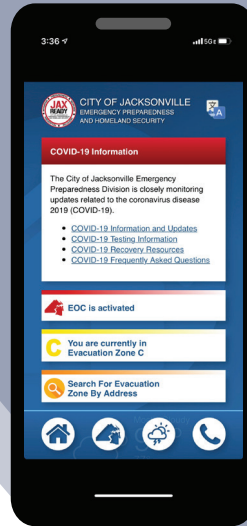
- General Population Shelters
- Pet-Friendly Shelters
- Special Medical Needs Shelters

Evacuation Shelters are a refuge of last resort and should only be considered if you NEED to evacuate and have NO OTHER OPTIONS. If you can safely shelter in place, stay with friends or family, or stay in a hotel, it is recommended that you do so.

### Things to Consider:

- Shelters lack many comforts like bedding, pillows, and food, so bring your own
- Shelters are crowded and offer very little privacy
- Bathe and eat before you go to a shelter
- Secure your home and do not bring valuables to a shelter
- Smoking and/or alcohol consumption is not permitted at any shelter
- Childcare is not provided at any shelter
- Shelter locations may change each year
- Shelter openings will be announced on the JAXREADY app and through television, radio, and social media

**DO NOT go to a Shelter UNTIL AFTER it is Announced that the Shelter is Open**



Download the **JAXREADY** app today!

*Available for iOS and Android devices*

REGISTER FOR EMERGENCY NOTIFICATIONS AT:



[www.JaxReady.com](http://www.JaxReady.com)



CUSTOMER SERVICE CENTER



OUR PARTNERS:



**American Red Cross**



Animal Care & Protective Services  
NEVER STRAY FROM HOPE.

**JACKSONVILLE FIRE AND RESCUE DEPARTMENT  
EMERGENCY PREPAREDNESS DIVISION**

515 North Julia Street, 4th Floor  
Jacksonville, FL 32202  
Phone: (904) 255 - 3129  
Fax: (904) 255 - 3188

# DUVAL COUNTY EVACUATION SHELTERS



## GENERAL POPULATION SHELTERS

**General Population Shelters** are managed by the American Red Cross and are filled on a first come, first served basis.

### Things to Consider:

- There is very little privacy in a shelter and the conditions are crowded
- Meals are not guaranteed
- Sleeping cots are not guaranteed
- Most General Population Shelters do not have generators and may lose power during a storm
- You are required to supervise your children at all times
- Only service animals are permitted at non-pet-friendly shelters

### What Should You Bring to a Shelter?

- Air mattress, blankets, pillows or other bedding
- Food and water
- Personal items
- Medications and first-aid supplies
- Important papers
- Games, toys and books
- Flashlight and batteries
- Additional safety, hygiene or comfort items that may not be listed



## PET - FRIENDLY SHELTERS

**Pet-Friendly Shelters** provide shelter to evacuees and their pets. Only household pets are allowed in Pet-Friendly Shelters. This includes dogs, cats, birds, and rabbits. Make sure you plan ahead to safely transport your pet.

**Please Note: No reptiles Will Be Accepted**

### General Information:

- Animal Care and Protective Services will register your pet on-site
- Pets may be sheltered in an area separate from their owners
- Owners are required to care for pets just as they would if they were at home
- Pets must be current on vaccinations
- Pets must be properly caged or crated

### What Should You Bring for Your Pet?

- Enough food and water for 3 days
- Food bowls and manual can opener
- Medications
- Vaccination and registration records
- Pet carriers with bedding
- Current photo of pet
- A leash and a collar on each pet with current ID, City License and Rabies tag
- Plastic bags to dispose of pet waste
- Cat litter and litter box



## SPECIAL MEDICAL NEEDS SHELTERS

**A Special Medical Needs Shelter** refers to a structure that has back-up power and is capable of providing safe refuge for evacuees who have a health condition that requires basic assistance or supervision from a medical professional during a disaster. These shelters are managed by the Florida Department of Health in Duval County.

### Things to Consider:

- A caregiver must accompany any individual requiring more than basic supervision or assistance
- Meals are not guaranteed and individuals with special dietary needs should absolutely bring their own food

**Please Note: You MUST Pre-Register EVERY YEAR for Special Needs Shelters**

### Who Qualifies for Special Medical Needs?

Special Medical Needs Shelters are designed to care for people who do not require hospitalization, but who may have the following need(s):

- Medically dependent on electricity
- Require oxygen therapy
- Assistance taking daily medications or monitoring vital signs
- Basic assistance from medical professionals for physical, cognitive, or medical condition

**For Additional Information or to Register for Special Medical Needs Shelters, Visit our Website [www.JAXREADY.com](http://www.JAXREADY.com) or Call 904-630-CITY (2489)**